

KELDI PEREZ

Scranton, Pennsylvania 18504

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(570) 892-9739

EDUCATION

The University of Scranton, Kania School of Management

Scranton, PA

Bachelor of Science in International Business

Anticipated Graduation May 2028

- Loyola Scholarship given for academic achievement
- Relevant Coursework: Accounting, Microeconomics, Macroeconomics, Elementary Japanese 1&2, Algebra, Quantitative Reasoning, Oral Communication & Digital Technology

WORK EXPERIENCE

LUV Car Wash

Scranton, PA

Car Wash Attendant

April-September 2024, June-October 2025

- Demonstrated strong communication skills when explaining car wash packages, services, and upselling options.
- Maintained a friendly and approachable demeanor, fostering a welcoming environment for both customers and coworkers.
- Resolved customer complaints patiently and professionally, ensuring satisfaction and encouraging return visits.

Price Chopper

Scranton, PA

Front End Cashier

January 2024-April 2024

- Adapted to changing work environments, demonstrating flexibility during busy periods or when handling unexpected tasks.
- Delivered exceptional customer service by providing a friendly and helpful environment for shoppers.
- Managed high-volume transactions while remaining calm and focused under pressure.

McDonald's

Scranton, PA

Crew Member

November 2023-January 2024

- Maintained a calm and professional attitude in a fast-paced, high-pressure environment.
- Demonstrated strong teamwork by collaborating with colleagues to maintain smooth restaurant operations.
- Assisted in training new employees, demonstrating leadership and mentoring abilities.

VOLUNTEER EXPERIENCE

Saint Bernard Project & Second Harvest

New Orleans, LA

Volunteer

January 2025

- Traveled to New Orleans and helped build a house for a natural disaster victim with the Saint Bernard Project.
- Helped make food for the less fortunate with Second Harvest.

F.I.R.S.T Program

Scranton, PA

Volunteer

August 2024

- Provided assistance to organizations within the city of Scranton, including Gino J. Merli Veterans Center, Boys and Girls Club, Friends of the Poor, and NeighborWorks

ADDITIONAL INFORMATION

Skills: Social Media (Snapchat, Twitter, Instagram), Microsoft Office (Excel, PowerPoint, Word, Power BI)

Languages: Bilingual (Spanish and English)