

Savannah McCracken

Phone: 570-721-2723

Email: Srmccracken@m.marywood.edu

Professional Summary

Motivated and detail-oriented junior undergraduate student at Marywood University pursuing a Bachelor's degree in Journalism and Public Communication. Strong background in customer service with experience providing excellent support, communicating effectively with diverse individuals, and working efficiently in fast-paced environments. Recognized for being dependable, organized, and adaptable, with the ability to collaborate as part of a team while maintaining a professional attitude. Eager to apply strong communication, problem-solving, and interpersonal skills in a professional setting while continuing to grow through hands-on experience.

Education

Marywood University – Scranton, PA

Bachelor's Degree in Journalism and Public Communication

Expected Graduation: 2028

Wyalusing Valley High School – Wyalusing, PA

High School Diploma

Graduated in May, 2025

Work Experience

Cashier – Tops Market

Wysox, PA

- Assisted customers with purchases and provided friendly customer service in a fast-paced environment
- Handled cash transactions
- Maintained organization and cleanliness throughout the store
- Worked collaboratively with team members to ensure smooth daily operations

Customer Service Associate – Pine Cradle Lake Family Campground

Rome, PA

- Provided customer support and assisted guests with questions and concerns
- Demonstrated strong communication and problem-solving skills
- Helped maintain a welcoming and positive environment for campers
- Handled cash transactions

Pro Shop Attendant- Towanda Golf Club

Towanda, PA

- Relationship building with members and guests
 - Hospitality and guest experience
 - Scheduling, data organization, and excellent customer service
-